

always delivering on ...

our mission

our values

our pledge

Lewis seeks to improve the quality of life for all our stakeholders and positively impacting on their lives in many significant ways. As such we seek to be:

- a trusted collection of brands
- a learning organisation
- an integral part of the community
- an established, well-run business

Our values are echoed in the Lewis Group Pledge, which presents a code of behaviour that we stand by, having invested much time and focus in bringing it "to life" throughout the business.

- we place excellent customer service first
- we honour the highest standards of integrity
- we value and are committed to our customers
- we are totally dedicated to offering quality merchandise
- we take pride in belonging to the Lewis Group

